



# Generation Gap

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## Vastly different views of the internet

- The younger generation thinks very differently about the internet in their lives.

<i>What the older generation would say ...</i>	<i>What the younger generation would say ...</i>
The internet is NOT personal.	The internet is MORE personal.
I need to meet someone face-to-face to really get to know them.	If I only meet someone face-to-face, I don't know anything about them.
I can't do a major transaction without meeting the person and shaking his or her hand.	I can't do a major transaction without seeing their website and doing my own research online.
I'm not confident processing a transaction ONLINE because I'm worried about the security of my personal information.	I'm not confident processing a transaction OFFLINE because I'm worried about the security of my personal information.
If an online transaction goes wrong, I have absolutely no recourse.	If an online transaction goes wrong, I can personally destroy their reputation.
It's easier to be deceptive online.	Being deceptive never pays off online.
The internet has too many distractions.	I can find precisely what I want online.
The internet has too many scams.	Scams are much easier to spot online.
I can't trust people on the internet.	I know exactly who I can trust online.

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